

Mattress Warranty

Please print this form and mail the completed form and pictures to:

Furniture & ApplianceMart
Attn: Mattress Warranty Claims
2917 Business Park Dr.
Stevens Point, WI 54482

(We will submit the forms to the manufacturer for review)

Required fields are marked with an asterisk*.

File a Claim

*First Name:

* Last Name:

* Address:

* City:

*State:

* Zip:

* Phone:

* Email:

Sales Information

*Sales Order #:

*Located on your statement

*Name Of Bed:

*Usually found on label or law tag

*Warranty Code:

*Usually found on label or law tag

*Model Number:

*Manufactured Date:

*Usually found on the bottom of the law tag (ie: W8)

Mattress Information

Select one of the following sizes:

- ⊇ Twin
- ⊇ Twin Xtra Long
- ⊇ Full
- ⊇ Queen (1 foundation)
- ⊇ Queen (Split Box)
- ⊇ King (76 x 80) (split box)
- ⊇ California King (72 x 84) (split box)

Select one of the following:

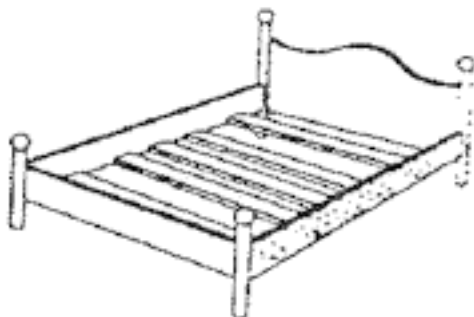
- ◇ Firm (FM)
- ◇ Euro Top (ET)
- ◇ Super Pillow Top-Soft (SPT-S)
- ◇ Plush (PS)
- ◇ Ultra Cushion Top (UCT)
- ◇ Plush-Super Pillow Top (PS-SPT)
- ◇ Cushion Firm (CF)
- ◇ Super Pillow Top (SPT)
- ◇ Super Pillow Top-Firm (SPT-F)
- ◇ Pillow Top (PT)
- ◇ Plush-Euro Top (PS-ET)

Mattress Frame Information

What type of frame do you have?



Center support with a leg: Yes / No
How many legs:



Slats: Yes / No
How many slats:

Select all conditions that may apply to your mattress and add any additional comments:

- Stains
- Torn
- Quilt Stitching
- Tape Edge Unsown
- Dips or Bends around Perimeter
- Coil/ Wire Out
- Impressions
- Other (please explain)

Picture Information

Manufacturer's require that pictures be taken of the mattress and submitted with the above form:

Image 1: A wide shot of the top of the mattress.

Image 2: A wide shot of the mattress with the measuring equipment in place.

Image 3: A close up showing the measurement.

How to measure:

Materials Needed:

- String longer than the mattress is wide
- Weights to tie to each end of the string
- Ruler
- 1.5 inch thick piece of wood

Sagging mattress: Use a string with a weight tied to each end.

1. Place the piece of wood in the sagging area
2. Drape the weighted string across the center of the sag with the wood in place
3. Take a close up photo of the block and string on the bed and a wide shot

Bulging mattress: You will need the wood block and a ruler

1. Place the block against the side of the mattress under the sagging area.
2. Place a ruler against the sag and over the block to measure the sag.
3. Take a close up picture of the measurement.

